



INFORMATION SERVICES NEWS



IS Newsletter

Epic Upgrade: Schedule, Time Change, Family Resources and More

Epic will be unavailable **Sunday, November 7**, while Information Services completes a full system upgrade and resets the Electronic Health Record (EHR) for the fall time change. [Click Here](#) to read everything you need to know about the upgrade!

- **Epic downtime schedule** – Epic will be down starting 1:50 a.m., **Sunday, November 7**, and will resume three hours and 10 minutes later at 4 a.m. (after clocks are set back one hour).
- **Epic upgrade details + Meet Aunt Bertha/findhelp.org** – Get Epic upgrade features and go-live details about Family Resources, hosted by Aunt Bertha/findhelp.org.
 - [Click Here](#) for Epic upgrade details and training opportunities
 - [Click Here](#) about the Family Resources go-live
- **Epic freeze schedule** – IS will implement a system freeze to stabilize the technology ecosystem related to the Epic system upgrade on **Sunday, November 7**. [Click Here](#) for schedule specifics.
- **Fall time change** – The fall time change will impact Epic, Alaris and other systems. [Click Here](#) for time change instructions for users of Alaris, Epic and other systems.



National Cyber Security Awareness Month – Week 4: CYBERSECURITY FIRST

Though the world is edging back to normal, the pandemic never slowed down cybercriminals. Those seeking to make a quick buck off organizations like ours with social engineering attacks and malware seemed to double their efforts this year. This makes regular reminders about the role you play in keeping our organization cyber secure all the more important. This week, we kick off with **CYBERSECURITY FIRST!**

Featured Activities This Week

Wednesday, October 27: 11 a.m. – noon. Guest speaker Robert Kotarski from the FBI joins TCH to discuss: “Cyber Threat: Ransomware, Business Email Compromise, and General Cyber Hygiene.” [Click Here](#) to reserve your spot.

Friday, October 29: 11:30 a.m. – 12:30 p.m. Guest speaker James McQuiggan joins TCH to share his insights on: “Hacking the Human Mind/Social Engineering.” [Click Here](#) to reserve your spot.

Other cybersecurity awareness activities:

- [Click Here](#) for updates on cybersecurity fun and games!
- [Click Here](#) to view the cybersecurity calendar of activities scheduled throughout October!
- [Click Here](#) to view the lineup for cybersecurity speakers and live events happening around Texas Children's, including top events this week!

Stay Safe: Security Risks of a Smart Home

A smart home allows an owner to control electronic devices and security systems with the click of a button. Even though smart homes promise energy efficiency and home security, adding smart home devices might require better security since each device is a potential attack surface! [Click Here](#) to learn how to mitigate smart home cybersecurity risks!



Cyber Escape Room: Show Off Your Security Skills

This is the last week to challenge yourself in the online **Cyber Escape Room**.

Sign up to compete with a team or solo in a security-themed Cyber Escape Online game. Don't miss out on this thrilling mission to finish and escape in time! Winners will receive a prize! Spaces are limited, copy and paste the link below to sign up and reserve your spot to play Cyber Escape Online:

https://teams-mgmt.livingsecurity.com/accept-invite?campaign_token=3dc83ed7-2ace-4b3b-af51-272bb2ccb039

Coming Soon: Required Cyber Security Annual Training

Cybersecurity is Everyone's Responsibility, annual required training intended to promote basic security awareness, will be available **Monday, November 1**, in HealthStream. All Texas Children's employees, Baylor staff, contractors and volunteers are required to complete this training.



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